

PIN Request Instructions

1. Go to <https://www.fmcsa.dot.gov/registration>

Request PIN

2. In the left navigation area, click on the Request Pin button:
3. Select DOT or MC PIN:
 - a. Click one or both of the links by the blue arrow to request your DOT PIN by email or mail
 - b. Follow the Green Arrow to request your Docket/MC PIN (instructions in next section)



Request a PIN Number

Overview

FMCSA issues two types of PINs:

- The USDOT Number PIN received at registration may be requested from FMCSA if it is lost or forgotten
- The MC Number (Docket) PINs must be requested from FMCSA

PINs can now be requested online and delivered in one of two ways:

- Receive US DOT PIN by email immediately 
- Receive US DOT PIN via hard-copy letter through the US Post Office
- MC (Docket) PIN numbers can only be delivered via hard-copy letter through the US Post Office 

You can also request a USDOT PIN by going to www.safer.fmcsa.dot.gov and then clicking on the "Click here to request a USDOT Number PIN be emailed" prompt or "Click here to request a USDOT Number PIN be mailed to the address on file."


4. DOT PIN: Want to request your existing USDOT PIN? Click on "Request current USDOT Number" pin

Request Personal Identification Number (PIN)

Performing an online update of a USDOT record (MCS150 update) requires a Personal Identification Number (PIN).

To obtain a Personal Identification Number (PIN), FMCSA requires the user to complete a credit card transaction for verification of the user submitting the request. The requestor must provide the following information from the actual credit card being used: 16 digit credit card number; expiration date; security code; billing address and telephone number. This information is captured solely for purpose of the verification of the requestor and does not result in any charges being applied to the credit card used during the transaction. The credit card verification process serves as the applicant's digital signature during the online update process.

Mexican Motor Carriers and Broker ONLY companies are not authorized to perform online updates of their USDOT records (MCS150 update).

If you are NOT a Mexican Carrier or Broker ONLY company, please select the appropriate link below to request delivery of your PIN. 

[Request current USDOT Number PIN](#)

[Request a USDOT Number PIN reset](#)

[Exit this application](#)

PIN Request Instructions

- a. Enter the information requested
 - i. DOT#
 - ii. US Federal ID or SSN (**Do not** enter dash with in the number)
 - iii. Carrier Name (Name in which DOT Number is assigned to)
 - iv. Your Name
 - v. Your company title
 - vi. Email address where the PIN will be sent
 - vii. Reenter email address
 - viii. Hit “Continue”
- b. Next it will take you to a credit card screen. The credit card is used to identify you to the system
- c. After the process is completed, the system will email you within 5 minutes with the DOT PIN

5. Request Docket/MC PIN

REQUEST A U.S. DOT NUMBER OR DOCKET NUMBER PIN

PLEASE NOTE: The FMCSA has implemented a more stringent credit card and transaction verification procedure. All credit card transactions now require verification of the credit card number, expiration date, security code, billing address and telephone number.

To update your Docket Number (Operating Authority) information electronically, you will need a Personal Identification Number (PIN). A separate Personal Identification Number (PIN) is required to update your USDOT Number information electronically.

Click here to request your Docket Number PIN and/or USDOT Number PIN. Allow 4 to 7 business days to receive your PIN by mail.

Verification of signature
Applicants who file electronically must submit a valid credit card number as their electronic signature.
Please note that **NO CHARGE** will be made to the credit card.

Click “Yes” if you are not an existing Mexican motor carrier or Broker Only company and one of the following applies to you:




- You need a U.S. DOT Number or Docket Number Personal Identification Number (PIN)
- Your U.S. DOT Number or Docket Number PIN has been compromised
- You forgot your U.S. DOT Number or Docket Number PIN

- a. Click “Yes”
- b. Enter the information as requested
- c. Click “Submit”
- d. Please note that all requested PINs will be mailed to you within 5-7 business days.

PLEASE NOTE: The format of the USDOT or MC (Docket) number PIN is NLNNLLNL, where N=a number and L=a letter. For example, 1A23BC4D.

FOR MORE HELP

YOUR CREDIT CARD WILL NOT BE CHARGED.


[Privacy & Terms](#) 

The name and address must match the name and address on file for the credit card.
This address will be used as part of the verification process.

Name on Credit Card *

Address *

City *

State / Country *

Postal (ZIP) Code *

Credit Card Type *

Credit Card Number (XXXXXXXXXXXXXXXX) *

Credit Card Expiration Date

Month *

Year *

Three or Four Digit CCID Number*

Billing Telephone Number*